



Great deeds are usually wrought  
at great risks.

— Herodotus

## Fire & Police Services

To provide cost-effective, quality safety services and facilities that result in the provision of a safe environment, so that citizens are secure in pursuing their professional and personal activities.

1. Apply for a supplemental grading by the Insurance Services Office (ISO) to potentially upgrade the City's fire insurance classification to the highest rating of Class I.

2. Continue to update all emergency apparatus, support vehicles and equipment as appropriate and necessary within the prescribed replacement program and provide additional apparatus where needed to adequately serve the needs of the community.



With an ever-increasing amount of paramedic calls, Burbank will upgrade all of its rescue/paramedic ambulances to newer and larger ones that are able to hold much more equipment than previous ambulances.

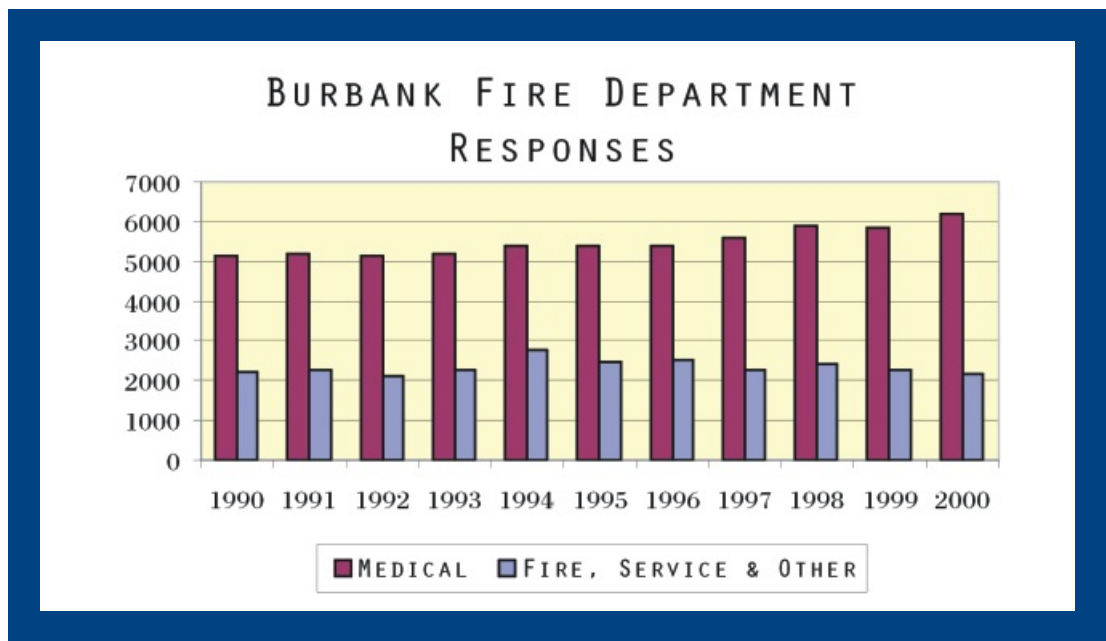
3. Provide annual reminders through selected mediums for members of the community informing them of the wood roof and siding ban ordinance which is scheduled to take full effect in the year 2012.

4. Review and analyze the Fire Prevention Bureau fee structure and seek periodic approval for any appropriate increases that will provide sufficient revenue to offset the additional personnel needed to better serve the developers and the community in general.



The Emergency Operations Center plays a critical role in the event of any disaster. Continually enhancing emergency equipment and technological capability will be an important objective in the next decade.

5. Remodel the Fire Training Center to provide additional space to allow for more effective storage of needed equipment, more adequately accommodate large recruit classes and other City activities involving large amounts of people, and construct a modular "live burn" building to enhance hazardous materials team training.



While responses to fires have remained stagnant, the number of emergency medical responses continues to rise. The implementation of a third state-of-the-art rescue ambulance will help address this issue.

6. Increase the Fire Department computer technology capability to provide network access to all fire stations.
7. Create an on-line library for all Fire Department policies and procedures.
8. Automate the personnel system and the Fire Prevention Bureau records management system to be compatible with the City database and accessible from remote locations and/or the Fire and Police Department dispatch centers.
9. Work with the Glendale and Pasadena Fire Departments to develop an effective compatible Emergency Medical Services response and transportation system that will



The Verdugo Fire Communications Center was established on August 1, 1979 to provide a central control point for the receipt and dispatch of Fire and Emergency Medical Service calls in the cities of Burbank, Glendale and Pasadena. This is an excellent example of joint cooperation among the three neighboring cities.



service all of the occupants and citizens of the tri-cities, regardless of city borders.

10. Study the cost and safety benefits of adding the personnel needed to upgrade the staffing of Engines 15 and 16 to four personnel each.
11. Work with the Verdugo Dispatch System to interface the dispatch system to GPS “closest unit” technology.
12. Work with the Communications Divisions of the Police and Fire Departments of the cities of Pasadena and Glendale to develop, purchase and implement a new radio communication system.
13. Coordinate with the Glendale and Pasadena Fire Departments to develop a viable proposal to the Burbank, Glendale and Pasadena Airport Authority to provide Crash/Fire/Rescue Services pursuant to the F.A.A. requirements currently in place.
14. To adapt service delivery to the changing community while maintaining current hiring standards, target diversity in firefighter recruitment with a goal of at least 20% of new personnel being of ethnic or gender minority and/or having foreign language skills.



The Fire Training Center will be remodeled in the near future to accommodate increased demands on the facility. Along with updating this facility, the Fire Department will continue to enhance its computer technology capability to better serve the community.





Completed in 1998, the Police and fire Headquarters in Downtown Burbank is a state-of-the-art municipal facility. The new headquarters will serve as the control location for safety services in Burbank for many years to come.

15. Coordinate the efforts of the Fire Department staff and Economic Development staff regarding safety inspections of businesses.
16. Complete an evaluation of the operations, policies, and programs of the Burbank Fire Department and the level of services it provides through a self assessment model developed by the Commission on Fire Accreditation International.

17. Maintain a Fire Protection Safety Plan for hillside residents that includes an aggressive and effective vegetation management and brush-removal program, and when appropriate or necessary, consider as a part of that plan the use of any state-of-the-art fire protection techniques or equipment that may be recommended and/or currently available.

18. Maintain a Part 1 crime rate per 1,000 population at least 25% below the average of the cities of Los Angeles, Glendale, Pasadena, Santa Monica, Torrance, and Inglewood.

19. With the projected increases in population, visitors, building and congestion, expand traffic enforcement and education to keep the number of injury accidents at or below the 2000 level, and attempt to reduce the number of pedestrian fatalities to zero.



The Police Department will continue to utilize education, engineering, and enforcement to enhance the safety of motorists and pedestrians in the City.

20. Working in conjunction with the school district, create a comprehensive plan to ensure the physical safety of students and staff in and around school facilities.

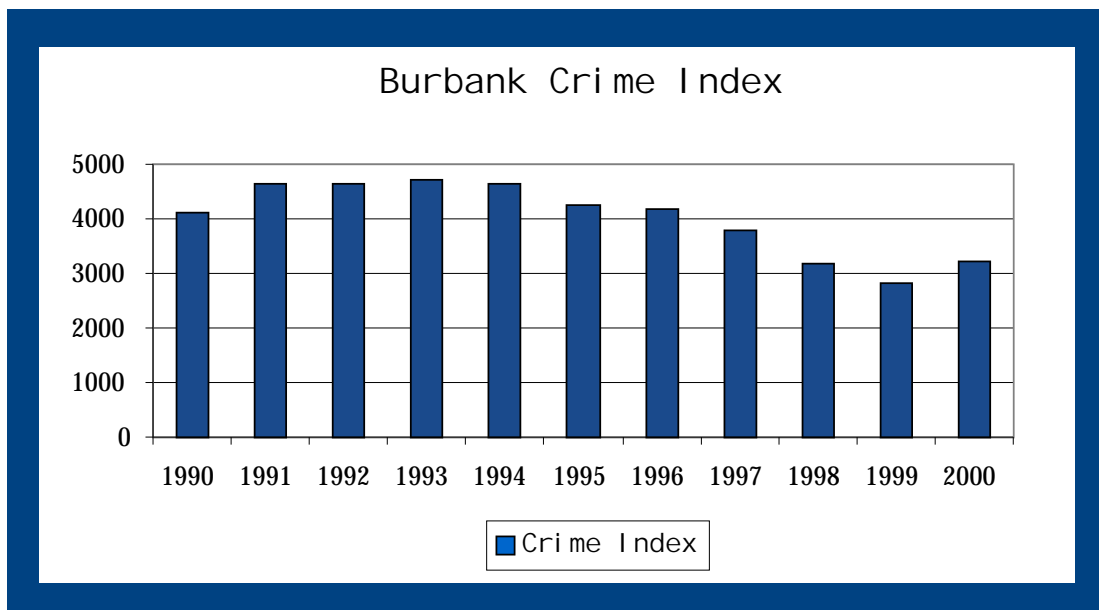
21. Implement additional community policing strategies to reduce crime and the perception of crime to improve the quality of life.



The Police Communications Center is an essential part of emergency operations, ensuring rapid response to critical calls for service.

22. To adapt service delivery to the changing community while maintaining current hiring standards, target diversity in police officer recruitment with a goal of at least 35% of new personnel being of ethnic or gender minority and/or having foreign language skills.

23. Increase effectiveness of police services through application of technological advances in the areas of enforcement, education, information gathering and crime prevention.



Burbank's crime index dropped dramatically during the past decade, making Burbank one of the safest cities of its size in the country.



Providing a safe environment around schools is a primary objective for the Police Department.

24. Determine a long-term policing plan for the Burbank Airport.
25. Replace outdated records management and computer-aided dispatch systems.
26. Update and consolidate General Orders, policies, procedures and training to insure integrity, credibility and accountability, conform to modern policing strategies, and comply with current statutory and case law.
27. Explore sharing of police resources among the cities of Burbank, Glendale, Pasadena, and San Fernando, including communications, air support, SWAT operations, and information technology.
28. Conduct an independent review of the Police Department every 5 years to determine the efficiency of the organization and the effectiveness of community policing programs.

The Police Department will continue to operate the City's Animal Shelter on Victory Place. This first-rate, full-service facility will remain responsible for enforcing all laws related to the regulation, care, treatment and impounding of all animals. In addition, the shelter will continue to actively solicit the adoption of animals from the shelter and educate the public on the various matters related to animals.

